

Site History Report

Effective: 27/02/2021 to 27/02/2024
Service: Roads General
Site: Greenside Place (7903688)

Asset Number: 1.00 to 9.00
Display Action Officer: No

Site: Greenside Place (7903688)

Locality: Greenside, Edinburgh, City of Edinburgh

Area: South East Locality

Customer Services

Enquiry No.: 34007995 **Logged by:** [REDACTED] **on:** 17/01/2024 14:04
Service: Roads General **Subject:** Road Markings: Defective **Classification:** Request for service
Desc.: The traffic lights outside the Play House road marking need to be clearer, its a two lane with the nearside lane taking you towards Leith Street or to the west end (round to the Conan Doyle pub), or the offside lane taking you towards A702/M8, there has been many a time more than 10 in the last three weeks of cars cutting across from the offside lane to the nearside lane because the road markings are very unclear and do not instruct what is the correct lane to stay in when leaving the lights
Location: Greenside Place **Contact:** 0

Enquiry No.: 1562825 **Logged by:** Verint CRM Connector **on:** 06/06/2023 12:47
Service: Roads General **Subject:** Pavement: Damaged / Defective **Classification:** Request for service
Desc.:
Location: Pavements merging with cycle path should not have a drop/step. I was walking along after arriving in the city and went over my ankle and sprained it. It's very difficult to see these cycle paths as they are the same colour as the pavements. Why can't these stand out with a bright colour, maybe green or blue? I have no pictures of the pathway, as I was so embarrassed and hobbled off and arranged for [REDACTED] to collect me in London Road. **Contact:**

Plot Number: 1.00 **Feature Id - Location:** Whole Street **Feature Type:** Road Asset

Enquiry No.: 1555059 **Logged by:** Verint CRM Connector **on:** 23/05/2023 12:05
Service: Roads General **Subject:** Pavement: Damaged / Defective **Classification:** Request for service
Desc.:
Location: Pavement totally closed by abandoned barriers from road works. Pedestrians forced into cycle path with cyclists travelling at high speed. Numerous near misses. **Contact:**

Plot Number: 1.00 **Feature Id - Location:** Whole Street **Feature Type:** Road Asset

Enquiry No.: 1460995 **Logged by:** [REDACTED] **on:** 14/11/2022 15:19
Service: Roads General **Subject:** Pavement: Damaged / Defective **Classification:** Request for service
Desc.: First time I sprained my ankle due to your shocking pavements and roads in the city centre I did nothing other than recoup and get on. it's just happened again this time I'm not going to leave it as I am now again immobile for another six weeks due to yourshocking payments! I rolled my ankle on broken pavements next to a manhole cover outside CC Blooms and Taste of in Italy at the top of Leith Walk Only a few weeks ago we helped a [REDACTED] who's mobility scooter had turn over in a huge pothole and thrown [REDACTED] into the street on Blenheim place to which an ambulance had to attend! How much longer are we residents all expected to deal with this shocking mismanagement of a heritage city? How long do we have weave in cars on bike or feet around cracked broken in maintained surfaces? You should be utterly ashamed as NOTHING ever gets done! No doubt this complaint will be set aside! Who the actual * do you think you are? Pictures attached of the damaged surface I rolled my ankle in and the pothole the poor [REDACTED] crashed out of! And the sh1t hole that has been a common site that you feel it's ok for your staff and contractors to leave lying in OUR CITY CENTRE
Location: **Contact:**

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Enquiry No.: 1437461 Logged by: [REDACTED] on: 26/09/2022 14:46
Service: Roads General Subject: Pavement: Damaged / Defective Classification: Request for service
Desc.: Reference: Fall - 5th October 2021

I'm writing to complain following a fall that my [REDACTED] had on the 5th of October 2021. This happened outside the Playhouse in Edinburgh just before 7pm.

My [REDACTED] and was attending a performance [REDACTED] at the playhouse. As [REDACTED] walked towards the playhouse [REDACTED] fell at the point the cycle path meets the main pavement. The pavement, the curb and the road are all the same colour. It is difficult to differentiate between them and in the darkening light of the evening was nigh on impossible. As such as [REDACTED] walked over towards the playhouse [REDACTED] fell. The curb is also not at a right angle which makes it even harder to spot.

Moments after my [REDACTED] fell another person walking towards the playhouse fell. This is not an isolated incident. On discussion with the manager from the Playhouse (who kindly came out to bring a chair and some water for my [REDACTED] he agreed that the curb was dangerous and that they had had a number of accidents there. He advised the Edinburgh council had not told the playhouse of the changes to the road/cycle path but that a number of people had injured themselves at this road.

With no signage or lines painted on this area it is going to continue to cause accident after accident.

As a result of the fall [REDACTED]

Location: -at the point the cycle path meets the main pavement outside of the playhouse. Contact:

Enquiry No.: 1424935 Logged by: Verint CRM Connector on: 18/08/2022 14:19
Service: Roads General Subject: Road: Defective / Damaged Classification: Request for service
Desc.:
Location: Pot hole, caused damage Contact:

Plot Number: 1.00 Feature Id - Location: Whole Street Feature Type: Road Asset

Enquiry No.: 1357933 Logged by: Verint CRM Connector on: 06/04/2022 20:36
Service: Roads General Subject: Pavement: Damaged / Defective Classification: Request for service
Desc.:
Location: Playhouse Theatre staff report regular instances of patrons/passersby stumbling as they don't notice the cycle lane, probably 3 or 4 people every busy show and every few weeks more serious incidents where people have required first aid or been sent to A&E as they've fallen, injuries including strained ankles but also damage to teeth. Contact:

Plot Number: 1.00 Feature Id - Location: Whole Street Feature Type: Road Asset

Enquiry No.: 1334482 Logged by: Verint CRM Connector on: 25/02/2022 15:03
Service: Roads General Subject: Pavement: Missing Slab / Kerb Classification: Customer Emergency
Desc.:
Location: Small manhole cover missing Contact:

Plot Number: 1.00 Feature Id - Location: Whole Street Feature Type: Road Asset

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Enquiry No.: 1313252 Logged by: Verint CRM Connector on: 25/01/2022 10:00
Service: Roads General Subject: Road: Defective / Damaged Classification: Request for service

Desc.:
Location: The roads on leith walk are a joke with the buses the traffic is shocking with the disruptions what should only take 1 hour journey has now turned into 1 hr 50 mins and thats with me gettin the earlier bus and still late for work Contact:

Plot Number: 1.00 Feature Id - Location: Whole Street Feature Type: Road Asset

Enquiry No.: 1261527 Logged by: [REDACTED] on: 18/10/2021 15:49
Service: Roads General Subject: Pavement: Damaged / Defective Classification: Request for service

Desc.: Reference: Fall - 5th October 2021 I'm writing to complain following a fall that my [REDACTED] had on the 5th of October 2021. This happened outside the Playhouse in Edinburgh just before 7pm. My [REDACTED] and was attending a performance of [REDACTED] at the playhouse. As [REDACTED] walked towards the playhouse [REDACTED] fell at the point the cycle path meets the main pavement. The pavement, the curb and the road are all the same colour. It is difficult to differentiate between them and in the darkening light of the evening was nigh on impossible. As such as [REDACTED] walked over towards the playhouse [REDACTED] fell. The curb is also not at a right angle which makes it even harder to spot. Moments after my [REDACTED] fell another person walking towards the playhouse fell. This is not an isolated incident. On discussion with the manager from the Playhouse (who kindly came out to bring a chair and some water for my [REDACTED]) he agreed that the curb was dangerous and that they had had a number of accidents there. He advised the Edinburgh council had not told the playhouse of the changes to the road/cycle path but that a number of people had injured themselves at this road. With no signage or lines painted on this area it is going to continue to cause accident after accident.

[REDACTED]
[REDACTED] I'm sure if you needed CCTV/Camera footage of the fall (and subsequent fall by another person) you could approach the Playhouse. The road/cycle path/pavement area is slippery and very difficult to see - this should be rectified immediately so that no one else gets injured like this - or worse! [REDACTED] I'm happy to discuss this in more detail My mobile number is: [REDACTED]

Location: Contact:

Enquiry No.: 1249654 Logged by: [REDACTED] on: 23/09/2021 09:13
Service: Roads General Subject: Pavement: Damaged / Defective Classification: Request for service

Desc.: Last night i was crossing the road at Greenside place to go to the Theatre at the Playhouse. As i stepped on to the pavement and started to walk i went over my ankle due to the Cycle path on the pavement. This has a 45 degree angle to mark out the cycle path which is lower than the pavement. Once you are on the pavement you do not expect to have uneven surfaces like this. As i went over my ankle i fell to the ground. My [REDACTED] and the security guard at the playhouse helped me to my feet. [REDACTED] and would like to know what you intend to do about this. Why is there a cycle path on the pavement at a different level to the pavement. I have never seen this anywhere else. Normally cycle paths on a pavement are marked by lines and on the same level.

Location: Contact: